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Digital Advisory Group Meeting Minutes

Date:	Thursday 25 June 2026
Time:	9.30am - 1.15pm NZST
Chair:	Anil Srinivasa (Inland Revenue)
Secretariat:	Eden Treloar (DSPANZ)
Members:	Andy Dingfelder (iPayroll) Chris Mar (Datacom) Don Hounsell (MYOB) Edwin McLean (The Access Group) Eric Troebner (Tax Management NZ) Erin Adams (Xero) Karl Farrand (Taxlab) Katherine Truman (SAP) Katie Leitch (MYOB) Mayce Green (ReadyTech) Richard De Zwart (ReadyTech) Tom Stehlik (Tax Traders) - proxy
Inland Revenue Participants:	Dan Blank Glenn Richards Justine Duthie Mark Tapara Nick Wilkins Tracey Turner Patrick Sawyer
Guests:	Adwin Singh (Inland Revenue), Alex Steel (Inland Revenue), Carolyn Thomas (Inland Revenue), Chris Denney (DSPANZ), Estelle Le Lievre (Inland Revenue), Jeni Vaughn (Inland Revenue), Jon MacDougall (Inland Revenue).
Apologies:	Maggie Leese (DSPANZ), Mike Behling (Taxlab), Tim Kirkpatrick (Tax Traders).

Item	Description	Lead
1	**Welcome** Anil Srinivasa welcomed everyone to the meeting and invited Mark Tapara to provide an opening karakia.	Anil Srinivasa (Inland Revenue), Mark Tapara (Inland Revenue)
2	**Acceptance of previous minutes** Anil Srinivasa moved to accept the minutes from the 11 February 2026 meeting. The minutes were taken as read and accepted.	Anil Srinivasa (Inland Revenue)
3	**Action item review** No open action items. One action item is on hold	Anil Srinivasa (Inland Revenue)
4	**Inland Revenue Digital Team** Inland Revenue Digital Function Update: ● **Digital Function Creation:** Inland Revenue completed a reorganisation in March, resulting in the creation of a digital function led by the Chief Digital Officer, with the aim of consolidating digital activities, setting a clear vision for digital innovation, and providing digital thought leadership to the executive team. ● **Digital Identity Initiatives:** Inland Revenue is working with cross-agency partners on trusted digital credentials that can be stored in a government mobile app and wallet. This will reduce reliance on paper documents and manual checks and allow trusted information to be securely reused, with consent, when customers deal with organisations like banks or other government agencies. Overall, this supports a more efficient, trusted and joined up digital government experience. ● **Content Management and AI Readiness:** making website content more machine-readable for AI agents, acknowledging the complexity of converting legacy knowledge into unambiguous, machine-consumable formats, and noted the deployment of Copilot AI tools across the organisation to improve efficiency. ● **Governance and Release Management:** mentioned ongoing work to align government with faster release management and controlled innovation. ● **External Engagement and Continuity:** clarified that despite internal changes, external relationships and gateway services remain unchanged for stakeholders, with ongoing collaboration and governance structures ensuring stakeholder input and continuity in service delivery. Government Digital Target State and App Initiatives: ● **Digital Target State Blueprint:** the government's published digital target state outlines a vision for easier citizen access to government services through a	Anil Srinivasa (Inland Revenue)

	unified portal, shared digital infrastructure, and cross-agency collaboration, with the blueprint influencing Inland Revenue's future direction. ● **Government Digital Delivery Agency:** the Government Digital Delivery Agency (GDDA) now leads the drive toward the digital target state, and is responsible for coordinating agency contributions to the government app. ● **Government App Development:** The Find my IRD number service was added to the Govt.nz app in June 2026. This gives customers another easy digital way to access their IRD number and supports the wider move toward simpler, more connected government services. Inland Revenue continues to work with the Government Digital Delivery Agency on other opportunities for IR to support the delivery of services via the app. **<u>Action</u>** IR to share the link to the government's digital target state information to interested participants.	
5	**Budget Impacts for DSPs** Budget 2026 Tax and Social Policy Measures: ● **Key Budget 2026 Measures:** outlined Budget changes, including urgent measures on donation tax credits, non-resident contractors, aircraft asset leasing, company loans to shareholders, and working for families, as well as upcoming changes to charities, foreign investment funds, R&D tax incentives, FBT, and thin cap rules. ● **DSP-Specific Impacts:** identified changes likely to affect DSPs, such as the cap on donation tax credits, simplification of family scheme income calculations, and the introduction of a bespoke Non Resident Contractors (NRCT) tax code, noting that DSPs will be notified of changes through established design and communication processes. ● **Stakeholder Feedback and Resource Implications:** discussed the expected impacts on DSPs, noting that most standards are within standard expectations and resource capacity and emphasised the importance of reviewing act sheets and bill commentary for service-specific impacts. ● **Technical Details and Questions:** confirmed offline that the April 2027 Release team will work through the proposed NRCT tax code change and then reach out to the payroll providers working group around IR's proposed design.	Patrick Sawyer (Inland Revenue), Chris Denney (DSPANZ)
6	**Payments Modernisation** Payments Modernisation and Open Banking Initiatives: ● **Australian Payments Modernisation Experience:** shared insights from Australia's transition to real-time payments, including the adoption of ISO 20022	Jon McDougal (Inland Revenue), Chris Denney (DSPANZ)

	standards, challenges with bulk processing, fraud controls, and the introduction of 'pay to' agreements, highlighting the need for ecosystem-wide coordination and standardisation. ● **New Zealand Payments Modernisation Progress:** shared an update on New Zealand's payments modernisation programme, led by Payments New Zealand and the Reserve Bank. Inland Revenue has been a participant in consultations and pilots. ● **Open Banking Pilot Results:** Noted that Inland Revenue's open banking pilot showed strong customer uptake for digital bank transaction sharing. ● **Technical and Adoption Challenges:** discussed constraints such as payment limits, business banking participation, and the for deterministic interfaces and robust fraud controls. **<u>Action</u>** Chris Denney to reach out to ANZ to discuss the status and future of the request-to-pay (pay-to) functionality in New Zealand.	
7	**IBT Programme Update** **Publishing a List of Digital Service Providers approved for connection through Gateway Services:** Discussion on Inland Revenue's proposal to publish a list of DSPs on its website, seeking feedback from participants. ● **Proposal and Rationale:** Inland Revenue intends to publish a list of DSPs connected to Gateway services to help customers identify legitimate providers, in line with legislative requirements, and sought input on whether to include product names, trading names, or links to provider websites. ● **Stakeholder Feedback:** Participants generally supported a simple, clear list for verification emphasising the importance of using product names familiar to customers, avoiding implicit endorsements, and learning from Australian and UK experiences. ● **Technical and Maintenance Considerations:** Suggestions for sortable columns and clear categorisation (e.g. payroll, tax, KiwiSaver) and the need for targeted links for New Zealand users. **<u>Action</u>** Tracey Turner to return to the group with details and next steps after executive approval on the publication of the DSP list. **Financial Information Collection Redesign:** IR updated the group on progress toward redesigning financial information collection, moving from digitised paper forms to a flexible digital solution, with input from professional	Nick Wilkins (Inland Revenue), Tracey Turner (Inland Revenue), Estelle Le Lievre (Inland Revenue), Jeni Vaughn (Inland Revenue), Patrick Sawyer (Inland Revenue)

	bodies and a focus on proportionality, clarity, and legislative alignment.
	• **Design Principles and Objectives:** outlined high-level design principles, including automation, flexibility, proportional data collection, alignment with existing data, and clear communication of requirements, aiming to reduce ambiguity and customer effort.
	• **Stakeholder Engagement and Feedback:** Feedback from professional bodies and stakeholders, highlighted support for the direction, the need for minimum legislative standards, and the importance of not overcomplicating the solution and having sufficient time for implementation.
	• **Next Steps and Timing:** Further work underway to assess the scale of change and identify any necessary legislative amendments.
	
	Regulatory Framework for Intermediaries Consultation:
	• **Consultation Proposals:** IR described proposals to add new categories for digital service providers, data consumers, and bookkeepers in the Tax Administration Act, adjust requirements for tax agents, and introduce a PAYGO service for non-salary and wage earners.
	• **Stakeholder Feedback:** most submissions supported the new categories and raising standards for intermediaries, with some concerns about costs for smaller operators and suggestions for transition periods or alternative accreditation.
	• **PAYGO Model Discussion:** noted strong interest in a flexible PAYGO model to replace provisional tax, with stakeholders warning against repeating past mistakes and expressing willingness to collaborate on design. Questions were raised about alignment with Australian developments. Specific feedback noted:
	  ○ Would IR move to pay as you file requirement
	  ○ ATO is interested in PAYGO direction and whether NZ would follow their approach to enable cross Tasman efficiencies.
	• **Next Steps:** Submissions are being reviewed, with recommendations to be made to the Minister of Revenue in mid-July, and possible legislative changes as early as the September bill.	

8	**AI in Tax Ecosystem** Open discussion on the current and future use of AI in the tax ecosystem. • **Current AI Adoption and Use Cases:** described the use of AI tools for research, coding, and operational efficiency, with generative AI being trialled for summarisation and workflow support and noted the rapid pace of technological change. No indication from any members that autonomous agent integration is being actioned.	Anil Srinivasa (Inland Revenue)

	● **Security, Guardrails, and Standards:** concerns raised about security, privacy and the need for clear standards and guardrails. Explanation of the adoption of ISO 42001 as a backbone standard and the importance of ongoing risk management. Noted that AI ready data and rules as code is required to support agentic workflows. ● **Impact on Professional Roles and Industry:** discussed the transformative impact of AI on accounting and tax professions, including the automation of entry-level tasks, the need for upskilling, and the importance of supporting customers through the transition. ● **Risk Management and Regulatory Considerations:** Emphasised the need for a risk-based approach to AI, distinguishing between deterministic and probabilistic models, and cautioned against overregulation that could drive users outside the sphere of influence. Members reiterated that DSPs are the most reliable source of financial data, due to their awareness of the data source chain.	
9	**Terms of Use/Operational Security Framework Rollout** Adwin Singh provided an update on the deployment of the Operational Security Framework (OSF) and new terms and conditions. ● **OSF and Terms of Use Rollout:** the new OSF and terms of use went live on 15 April, with a consultation period and ongoing support for DSps, including one-on-one sessions and updated FAQs. Erin Adams offered on behalf of Xero to facilitate an engagement on lessons learned, especially across jurisdictions. ● **Due Diligence and Reporting:** Adwin described the process for retrospective due diligence on existing DSPs, prioritised by risk and API consumption, and outlined the mechanisms for reporting security incidents via relationships managers and the CMS. ● **Incident Notification and Classification:** Adwin confirmed that all incidents related to IR data should be reported, and that definitions of major and minor incidents would be shared for transparency. ● **Alignment with International Standards:** Adwin noted that the OSF incorporates ISO 42001 and that definitions and processes being harmonised with practices in Australia and the UK, with openness to further feedback and engagement sessions. **<u>Action</u>** Adwin Singh to coordinate with Chris Denney to arrange an information session for DSPANZ members on the New Zealand OSF and security framework changes. **<u>Action</u>** Adwin Singh to update the OSF FAQs to include guidance on	Adwin Singh (Inland Revenue)

	extensions for completing the OSF and clarify definitions and expectations for reporting security incidents, including major/minor classifications.	
10	**Any other business** • **AI-Assisted Receipt Processing for Donation Tax Credits:** Suggestion raised for using AI and OCR technology to automate the extraction of data from uploaded donation receipts, with IR agreeing to take the idea to the design team for consideration in upcoming changes.	Anil Srinivasa (Inland Revenue)
11	**Meeting close** Anil Srinivasa thanked members for their attendance. Mark Tapara provided a closing karakia.	Anil Srinivasa (Inland Revenue), Mark Tapara (Inland Revenue)

Actions

Date Raised	Description	Responsible
25.06.2026-1	IR to share the link to the government's digital target state information to interested participants.	Inland Revenue
25.06.2026-2	Reach out to ANZ to discuss the status and future of the request-to-pay (pay-to) functionality in New Zealand.	Chris Denney
25.06.2026-3	Return to the group with details and next steps after executive approval on the publication of the DSP list.	Tracey Turner
25.06.2026-4	Arrange an information session for DSPANZ members on the New Zealand OSF and security framework changes.	Adwin Singh, Chris Denney
25.06.2026-5	Update the OSF FAQs to include guidance on extensions for completing the OSF and clarify definitions and expectations for reporting security incidents, including major/minor classifications.	Adwin Singh
22.02.2024-1	**Paused:** Anil Srinivasa and DSPANZ will discuss data minimisation and retention further and report back to the group. **Update 23.05.2024:** Anil will report back to the group post Budget on whether Inland Revenue can progress this work. **Update 22.08.2024:** Inland Revenue will not pick up new initiatives until the end of the year. This item will remain open. **Update 10.10.2024:** Anil acknowledged the information collection framework has been shared with members and will be published in November. Anil will reconnect with the team to understand the resourcing requirements to undertake this work. **Update 18.02.2025:** Anil Srinivasa shared that, with Inland Revenue welcoming a new Chief Data Officer, changes are	Anil Srinivasa, Maggie Leese

	happening within the data analytics team. Once work has started internally in March, Anil will bring this topic to the DAG. **Update 12.06.2025:** This item will be placed on hold.	