

## **Digital Advisory Group Meeting Minutes**

Version 1.0

Date:	Thursday 21 August 2025
Time:	2.00pm - 4.00pm NZST
Attachments:	<ul><li>Miro Activity Summary</li><li>Gateway Services Continuous Improvements Pack</li></ul>
Co-Chairs:	Anil Srinivasa (Inland Revenue) and Tim Kirkpatrick (Tax Traders)
Secretariat:	Maggie Leese (DSPANZ)
Members:	Andy Dingfelder (iPayroll) Catherine Watson (Xero) Chris Mar (Datacom) Edwin McLean (The Access Group) Eric Troebner (Tax Management NZ) Katherine Truman (SAP) Mike Behling (Taxlab) Richard De Zwart (ReadyTech)
Inland Revenue Participants:	Glenn Richards James Barker Justine Duthie Mark Tapara Nick Wilkins Richard Braae Shantanu Dutta Tracey Turner Vicki Cronin
Guests:	Adis Kulasic (Inland Revenue) Carolyn Thomas (Inland Revenue) Felicity Barker (Inland Revenue)
Apologies:	Don Hounsell (MYOB) Katie Leitch (MYOB)

Item	Description	Lead
1	Welcome Anil Srinivasa welcomed everyone to the meeting and invited Mark Tapara to provide an opening karakia.	Anil Srinivasa (Inland Revenue), Mark Tapara (Inland Revenue)
2	Acceptance of previous minutes Tim Kirkpatrick moved to accept the minutes from the meeting held on 12 June 2025. The minutes were taken as read and accepted.	Tim Kirkpatrick (Tax Traders)
3	Action item review 12.06.2025-1: Adis Kulasic shared that workshops on themes have not yet been organised, as regular meetings have focused on October and April releases. It is expected that the group will soon focus on longer-term priorities.	Anil Srinivasa (Inland Revenue)
	<b>22.02.2024-1:</b> Anil Srinivasa acknowledged that this item remains on hold. Anil shared that changes within IR have impacted internal work, but the intention is to come back to the DAG on this topic once it has been considered by the Data Governance team. Specific initiatives within IR are underway looking at this topic.	
4	Natural Business Systems Anil Srinivasa introduced the topic of natural business systems, noting that it is the first dedicated conversation on the subject with the DAG. Anil provided an overview of the OECD's Tax Administration 3.0, the intention to utilise natural business systems and why this is a focus area for IR.	Anil Srinivasa (Inland Revenue), Group Discussion
	The group participated in an interactive Miro session. A summary of the Miro board has been distributed to members.	
	Throughout the activity, the group discussed the following:  • Targeting the payments system as a natural business system	
	<ul> <li>Al agents working as accountants or bookkeepers</li> <li>Responsibility and accountability between taxpayers and tax agents, and who can be authorised to act on behalf of taxpayers</li> <li>New ways to undertake scams and fraudulent activity.</li> </ul>	
5	BREAK	
6	Long-Term Insights Briefing Felicity Barker introduced the purpose of long-term insights briefings and noted the current fiscal pressures New Zealand is facing. The theme of the draft long-term insights briefing 2025 is stable bases and flexible rates, considering what IR could tax and enabling a flexible tax system.	

Felicity raised several of the ideas discussed in the paper and noted that the consultation period ends on 1 September. After the consultation period ends, IR will summarise responses and consider the feedback before publishing a feedback document. If the government is interested in any proposals, they will go through the legislative process. The group discussed how other government departments are looking at their expenditure. 7 **Gateway Services Continuous Improvements** Glenn Richards Glenn Richards provided an update on how IR has been (Inland Revenue) working through the ideas for Gateway Services enhancements raised at the last meeting. IR has been evaluating individual items and identifying potential improvements within existing services. Glenn shared that IR has categorised items into three areas: Items that align with existing capabilities Items that require more understanding Items that have been considered in the past but could be reconsidered now. It was also suggested to collate items under categories such as communication, information efficiency, and data availability. Where items cannot be progressed, it was shared that this should be made clear. IR wants to ensure that these ideas represent a broad cross-section of DSPs and is seeking broader consultation through DSPANZ. DSPANZ to distribute the list of suggested enhancements to members and provide insights back to IR. IR will then undertake internal consultation and facilitate workshops with interested DSPs to understand what may be required to deliver solutions. IR will seek commitment from DSPs to support prioritisation and implementation. A copy of the updated pack, including all items, has been distributed to members. 8 Tracey Turner **Operational Update** Tracey Turner updated members on key activities within IR, (Inland Revenue) including: Focus on debt collection Increasing staff counts to support revenue activities Working with the banking industry Conversations with the executive team on AI **Any other business** 9 Tim Kirkpatrick Tim Kirkpatrick asked the group if there was any other (Tax Traders)

	business.	
	Richard Braae shared that it was his last meeting as he is retiring and will be replaced in the group by Paul Young.  Members thanked Richard and wished him the best for his retirement.	
	Maggie Leese raised the opportunity to host a joint meeting with the Australian Taxation Office's DSP Strategic Working Group. More information will be sent to the group as this is confirmed.	
10	Meeting close Anil Srinivasa thanked members for their attendance. Anil called on Mark Tapara for a closing karakia.	Anil Srinivasa (Inland Revenue), Mark Tapara (Inland Revenue)

## **Actions**

Date Raised	Description	Responsible
12.06.2025-1	As part of regular catch-ups with DSPs, Inland Revenue will organise workshops to work through common themes in more detail.	Adis Kulasic, Inland Revenue
22.02.2024-1	<b>Paused:</b> Anil Srinivasa and DSPANZ will discuss data minimisation and retention further and report back to the group.	Anil Srinivasa, Maggie Leese
	<b>Update 23.05.2024:</b> Anil will report back to the group post Budget on whether Inland Revenue can progress this work.	
	<b>Update 22.08.2024:</b> Inland Revenue will not pick up new initiatives until the end of the year. This item will remain open.	
	Update 10.10.2024: Anil acknowledged the information collection framework has been shared with members and will be published in November. Anil will reconnect with the team to understand the resourcing requirements to undertake this work.	
	<b>Update 18.02.2025:</b> Anil Srinivasa shared that, with Inland Revenue welcoming a new Chief Data Officer, changes are happening within the data analytics team. Once work has started internally in March, Anil will bring this topic to the DAG.	
	Update 12.06.2025: This item will be placed on hold.	