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digital service providers australia new zealand

Annual Report 2021

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President's Report

Continuing on from the extremely busy and unusual year that was 2020, this year proved to be no different but there have been many positives along the way for both the software industry and DSPANZ as an organisation. Over the past year it has been encouraging to see government agencies realise the benefits of working with our industry on policy and projects to achieve better outcomes for Digital Service Providers (DSPs), employers and businesses, and of course the citizens of Australia and New Zealand.

I want to acknowledge the groundwork laid by my predecessors: our Founding Chair and Life Member - David Field, Karen Lay-Brew and Chris Howard. I particularly want to thank Chris for the opportunity to work with him as Vice President and his ongoing wise counsel. Chris stepped off the Board upon taking up a new role at Amazon Web Services and our loss is definitely AWS's gain.

At the last AGM we expanded the Board to 12 members and welcomed new Directors Chris Denney, Emma Dobson, Sreeni Pillamarri, Ann White and Andrew Stirling. Simone Dixon took up the seat vacated by Chris Howard. It has been a pleasure to work with each of them along with the continuing board members and I would like to particularly thank the Management Committee of Chris Denney, Ian Gibson, Sreeni Pillamarri and Matthew Prouse.

Our 2021 annual strategy day set four high level priorities:

- Uplift our maturity and reduce the reliance on individual volunteer directors
- Broaden engagement with new and existing stakeholders
- Formalise work into sub-committees with member involvement

I am excited to say that we have made progress on each of these priorities and while there is still plenty of work to be done, we are maturing as an organisation and working closely with more government agencies and key industry players.

Our mission is to support members to inform government policies and develop solutions that optimise business and economic outcomes in New Zealand and Australia. We do this by our six pillars:

1. Helping our members to stay abreast of industry issues and sharing their knowledge;
2. Communicating with our members and government stakeholders;
3. Professional development opportunities;
4. Facilitating and contributing to government consultations;
5. Representation and advocacy; and
6. Promoting world class APIs, cyber security and interoperable open standards.

In April we officially rebranded to the Association of Digital Service Providers Australia New Zealand which acknowledged the increasingly central role our organisation plays in supporting software developers in Australia and New Zealand. This work has led to working more closely with the Inland Revenue Department (IRD) and New Zealand DSPs to create the NZ Digital Advisory Group or "DAG" which will operate much like the ATO's Strategic Working Group (SWG) and DSP Architecture Reference Group (DARG).

Unfortunately, we have had to postpone our Annual Conference again due to the pandemic. In its place we held two Webinar Weeks: one in March and another in October. Our March webinars had 250 attendees across the week with some very informative sessions.

It has been my honour to represent our members and industry in a number of events and capacities, a selection of which are:

- Meetings with COSBOA / ASBFEO on topics such as eInvoicing, STP, CDR, cyber security policy
- Attending COSBOA monthly roundtables together with Matthew Prouse
- OpenPeppol Agreements Revision Task Force
- Weekly Operational Framework Steering Committee
- Business Registry Strategic Advisory Council (BRSAC)
- Presenting at STP Phase 2 live stream with 2,200 businesses and intermediaries in attendance
- Speaking at CPA Australia Public Practice Retreat in Lorne Victoria in a panel on Government Digital Transformation
- Co-chair of the DSP Strategic Working Group
- Peppol Industry Practice Statements Working Group, now reformed as the ongoing A-NZ Peppol All Stakeholders Working Group
- DTA's Digital Identity Roundtable together with Ian Gibson
- Department of Home Affairs CyberSecurity Roundtable
- Regular meetings with GNGB Chair and CEO as a sponsoring organisation of the GNGB

Some other notable activities of your association over the last year include:

- We worked quickly to put together a letter co-signed with 32 members when the STP2 launch date was initially confirmed as 1 July 2021. Subsequent conversations with ATO Executives and members of the Government Relations Sub-Committee progressed this issue and we received a favourable result in early February which deferred commencement until 1 January 2022.
- Working with ABS on a "data hackathon" to utilise accounting software APIs to replace the quarterly manual statistical surveys. DSPANZ was a partner in the hackathon that was conducted with some of our members as a proof of concept of the ABS's ability to use DSP APIs to collect survey data for SMEs. This project received a rare glowing

acknowledgement by the Senators at Estimates and it has been wonderful to work with our good friend, John Shepherd, in his role as General Manager at ABS.

- Working with DTA on Digital Identity to ensure that there is an understanding of DSP use cases in a B2B environment and that the enabling legislation is suitable for this. The draft legislation was released earlier this month and it is pleasing to see that this has been included.
- Continued work with the Fair Work Commission and Attorney-General's Department on the MAPD and other avenues to make modern awards easier for businesses. AGD approached us about setting up an equivalent of the Strategic Working Group to assist with their RegTech agenda. Andrew Stirling has done a terrific job in leading these efforts.
- Operational Security Framework and SSAM reviews and investigating opportunities for the use of the SSAM in other areas. This has been a significant amount of work in close partnership with the ATO and I'd like to acknowledge Matthew Prouse for leading this together with Kylie Johnstone and Diana Porter from the ATO.
- We are assisting our sister association, GATE - the Gateway Association and Transaction Exchange, which encompasses the Superannuation Transaction Network gateways, by providing secretariat services under contract.
- We have seen many more members become involved in the Association through sub-committees and representative activity. We are still primarily a volunteer led organisation and this helps spread the workload around.
- Our small but hard working team of Donna Burridge (Operations Manager) and Maggie Leese (Communications and Advocacy Officer) were joined in September by two new part-time staff members Jordan Molloy (Marketing Assistant) and Bolu Olalusi (Administration Co-ordinator) both based in Adelaide along with Maggie.

It has been a fulfilling year and 2022 is sure to be yet another year of growth and change for DSPANZ. I look forward to the opportunity to meet with members and stakeholders on both sides of the Tasman in 2022.

Let me finish with some thank yous:

- Our partners at the ATO and particularly Mark Stockwell as Acting Assistant Commissioner for the Digital Partnership Office and eInvoicing.
- Our new partners at New Zealand agencies IRD and MBIE, in particular Mark Wierzbicki, the General Manager of eInvoicing at MBIE.
- Our Treasurer, Sreeni Pillamarri and Secretary, Mike Behling. Often thankless roles that are important to the smooth running of the association.
- Matthew Prouse who started the year as Vice President, only to have me ruin things by joining the same employer in May, meaning a return to being a not-so-ordinary Board Member. Thanks for your friendship and continued efforts.

- Chris Denney who then stepped in as Vice President and brings his immense experience and focus to the Board and Management Committee.
- My fellow Directors, for giving up your time for the benefit of the entire industry.
- Lastly, and certainly not least, Donna and Maggie, who keep DSPANZ running. We are an immeasurably better organisation thanks to your efforts and support.

Simon Foster
President
DSPANZ

Treasurer's Report

Profit and Loss

Australian Business Software Industry Association Limited t/as DSPANZ
For the 12 months ended 30 June 2021

	Jun-21	Jun-20
Income		
Conference - exhibitors	-	900
Conference - sponsors	(900)	15,000
Conference - tickets	(255)	19,025
Membership - Gold (industry)	-	561
Membership - Individual	543	1,085
Membership - Platinum (developer FY21)	-	96,444 [1]
Membership - Platinum (developer)	44,361	109,643
Webinar - Tickets	1,040	-
Total Income	**44,789**	**242,658**
Less Cost of Sales		
Conference - operating costs	(17,546) [2]	37,727
Conference - travel	-	1,992
Forum and workshop costs	62	-
Total Cost of Sales	**(17,484)**	**39,719**
Gross Profit	**62,273**	**202,940**
Plus Other Income		
Interest income	61	129
Other income	286	362
Wage subsidy received	65,800 [3]	22,000
Total Other Income	**66,147**	**22,491**
Less Operating Expenses		
Advocacy	12,000 [4]	554
Foreign Currency Gains and Losses	-	18
IT Expenses	2,831	-
Marketing - advertising	3,400	668
Marketing - surveys and on costs	-	82
Marketing - website	3,057	2,454
Operations - accounting	596	487
Operations - ASIC	353	150
Operations - banking	50	-
Operations - external memberships	1,010	2,573
Operations - insurance	1,331	2,040
Operations - legal	1,125	-
Operations - merchant fees	876	548
Operations - office supplies	1,667	135
Operations - rent	3,450	3,320
Operations - teleconferencing	588	218
Other expenses	898	482
People - director's travel	289	10,996

Profit and Loss

	Jun-21	Jun-20
People - staff travel	259	559
People - superannuation	9,771	8,938
People - wages and salaries	106,665	94,866
People - Workcover insurance	612	-
Total Operating Expenses	**150,827**	**129,088**
Net Profit	**(22,407)**	**96,342**

Notes

1

FY21 Membership invoices were issued early due to Covid, in May 2020. Therefore, were included in the FY20 accounts and are separately highlighted here.

2

Annual Conference was cancelled and deposit refunded

3

Covid Response Payments - JobKeeper and Cash Flow Boost

4

PR Agency - Boxing Clever

Major Activities and Achievements

Modern Awards Pay Database API Consultation

From November 2020 to January 2021, DSPANZ co-chaired the consultation on the Fair Work Commission's Modern Awards Pay (MAP) Database API with Matt Lewis of Capability Wise. The consultation identified the requirements for the API as well as potential datasets that could be added in the future.

DSPANZ have continued to meet regularly with the MAP Database team from the Fair Work Commission to discuss the project's progress and other topics related to modern awards. It is expected that the Fair Work Commission will be seeking interest from potential users to participate in User Acceptance Testing in late April to May 2022.

Single Touch Payroll Phase 2 Commencement Date

In December 2020, we worked with our members to respond to the draft Single Touch Payroll (STP) Phase 2 Legislative Instrument which included a commencement date of 1 July 2021. As this timeframe to implement was near impossible for many DSPs, we drafted a letter to Stuart Robert and Michael Sukkar requesting a minimum 12 month deferral on the commencement date. We worked closely with both our members and the Government Relations Sub-Committee to produce a letter summarising the industry's position which 32 members co-signed. The end result was positive with the ATO announcing that the commencement date would be delayed until January 2022 with a deferral scheme to be developed for both developers and employers.

Rebrand

In April this year, we rebranded from ABSIA to the Association of Digital Service Providers Australia New Zealand or DSPANZ for short. The rebrand was a public acknowledgement of the increasingly central role we are playing in supporting software developers in Australia and New Zealand. It also recognised the "whole of system" approach that our government partners have been taking to engage with software developers and the broad opportunities for our members to make an impact across the digital economy.

As part of the rebrand, we took the time to update our website and give it a fresh look and feel to go alongside our new mission and objectives developed earlier in the year.

A-NZ Peppol Showcase

In late April we held an "A-NZ eInvoicing showcase" which was the first event showcasing different providers to a wide audience across Australia and New Zealand. The showcase

featured a set of introductions from Senator Jane Hume, Stewart McRobie and the Australian Small Business and Family Enterprise Ombudsman - Bruce Billson before moving into a panel discussion on small business eInvoicing with representatives from Intuit, MYOB and Xero. This was then followed by case studies from our members and a presentation on einvoicing.com from OZEDI.

This was also the first event held under the new DSPANZ name and branding. The recordings and information are still available through our website.

Webinar Week

With the pandemic forcing us to cancel our Annual Conference for the second year running, we decided to move to online events and hosted two Webinar Weeks across the year. These two weeks featured daily webinars with government and industry speakers. The first event in March saw 250 attendees across the week and the second in October saw 217 attendees join. Both events were a great opportunity to provide updates and engage with our members and the wider software community.

The recordings and materials from both weeks are now exclusively available to members.

New Zealand Digital Advisory Group

After conversations with multiple New Zealand DSPs, we worked to form the New Zealand Digital Advisory Group or "DAG'' which allows DSPs and the Inland Revenue Department (IRD) to work collaboratively under a common charter. The DAG has met monthly since August to agree on the charter and to identify and prioritise items for the workplan and possible working groups.

The creation of the DAG has been a positive step in working more closely with the New Zealand government. It now also provides a mechanism for the IRD to work together with DSPs on projects that will directly affect them.

Increased Member Involvement

Over the past year we have made progress on one of our primary goals: increasing member involvement. This has been the result of a number of opportunities such as the introduction of sub-committees, regular eInvoicing and Single Touch Payroll Phase 2 meetings, increased participation in submissions and attending meetings either representing DSPANZ or alongside us.

It has been great to see new faces and names popping up at webinars, meetings and on the Forum.

Updates on Programs of Work

eInvoicing

This year has seen continued growth across the Peppol network in Australia and New Zealand driven by many of our members. There has also been continued work with the ATO and MBIE to work through technical and implementation issues.

Towards the end of 2020, Simon Foster co-chaired the working group for industry practice statements on invoice content and invoice response with the ATO and MBIE. Revision work on the agreements was carried into this year with the working group meeting again to make clarifications and resolve any ambiguities.

DSPANZ has been heavily involved in the creation of the A-NZ Peppol All Stakeholders Working Group which will address technical issues and other items as they relate to Peppol eInvoicing in Australia and New Zealand. Simon Foster is chairing this working group with the ATO's Mark Stockwell and MBIE's Mark Wierzbicki.

The ATO has also created the Champions Adoption Network Communications Committee (CANCC) which is looking at how to promote eInvoicing adoption through marketing campaigns and working with service providers. Emma Dobson and Maggie Leese represent DSPANZ on the committee and updates from the CANCC are shared with members and at the A-NZ Service Provider Community meetings run by DSPANZ each month.

Single Touch Payroll Phase 2

The focus for many of our members this year has been preparing their software for Single Touch Payroll Phase 2. Three working groups were set up to support the transition process: the Single Touch Payroll Advisory Group, Employer Transition Working Group and DSP Transition Working Group. DSPANZ participated in each of these groups and provided members with the opportunity to provide input where appropriate.

We have also seen an increased use of the Forum with members asking questions and working through issues related to STP Phase 2. Simone Dixon has been actively involved in answering questions and assisting members with any queries.

In September Ann White hosted a webinar on the extended conformance testing (ECT) process and expected timings for testing STP Phase 2 products. This was a very beneficial webinar allowing members and non members to gain a better insight into what this process involves and how it had changed from phase 1.

Operational Security Framework Review

Both our members and Directors participated in the review of the newly re-named Operational Security Framework (OSF) which led to the release of version six of the framework. Simon Foster and Matthew Prouse were heavily involved in the review and met weekly with Kylie Johnston and Diana Porter from the ATO to discuss the progress of the review and the upcoming review of the SSAM.

Version six of the OSF saw one new requirement added to the framework, entity validation, along with various uplifts or clarifications to existing requirements. To better support developers, the ATO has also provided expanded documentation and created a dedicated section for the OSF in the Knowledge Hub of Online Services for DSPs.

DSPs will now be implementing the changes before their next annual review cycle. The ATO has flagged payload encryption as a future review item for the OSF.

Security Standard for Add-on Marketplaces (SSAM) Review 2021

Following the review of the Operational Security Framework, we kicked off the first review of the Security Standard for Add-on Marketplaces (SSAM). This review consisted of three working group sessions with industry and government participants. We also ran two surveys with DSPs and add-ons to better understand their experiences when implementing and complying with the security requirements. The report on the SSAM review and survey outcomes is available here.

The new version of the SSAM will have minimal changes which essentially reflects the changes to the OSF. This has included updating from TLS 1.1 to TLS 1.2 or higher and migrating from OAuth 1 to OAuth 2. The new requirement from the OSF, entity validation, has been reflected in the SSAM and a requirement for web application firewalls has also been added. We will look to include optional operational requirements for add-ons interested in meeting them. To support add-ons, we will look to provide example attestation documents which they can utilise.

As part of the release of the updated SSAM, we will be revising the documentation and providing additional resources and information to support both DSPs and add-ons.

Modernising Business Registers

This year there has been continued work within the Modernising Business Registers (MBR) program with Director IDs officially launched in November. DSPANZ participates in the Business Registry Strategic Advisory Council (BRSAC), MBR Business Advisory Group and the MBR Design Working Group.

Regulatory Technology

There has been exciting progress in the regulatory technology space outside of the MAP database API project. In August, we began conversations with the Attorney-General's Department on creating a regtech industry working group. The aim of this group is to bring together government agencies and players in the award interpretation space to work through various issues related to award and wage compliance.

In December, we held a preliminary meeting of this group to identify potential topics and issues for this group to address and how the group will work moving forward.

Consumer Data Right

Over the past year, there have been a number of changes to the Consumer Data Right legislation and rules. While there were amendments that provided alternate accreditation pathways outside of the unrestricted level, there has been no progress in making the Schedule 2 requirements easier to meet for the DSPs and third party apps that will likely be impacted by the CDR rules.

In our submissions on CDR throughout the year, we have continually recommended that the ACCC and Treasury should recognise the SSAM, alongside the already recognised Operational Security Framework, as an alternative to the Schedule 2 requirements to make it easier for add-ons and DSPs.

We have also been watching the introduction of New Zealand's own CDR closely.

Digital Identity

This year we have had several conversations with the Digital Transformation Agency (DTA) about the Trusted Digital Identity Framework (TDIF) and how DSPs would look to leverage Digital Identity. We are pleased to see that the legislation will now support such use cases when business to business transactions are allowed through the framework.

More recently we have started discussions on the charging framework to ensure that the costs will not be prohibitive and therefore a barrier to DSPs wanting to leverage the framework.

Board Activities

2021 Strategy Day

This year we held our strategy day virtually due to lockdowns and restrictions on travelling interstate. Directors and staff met via Zoom on Monday 22 February to plan for the year ahead. This involved outlining our key priorities for the year which then laid the groundwork to identify our mission and objectives as an organisation. We also worked to formalise the work of the Board into several sub-committees to be supported by staff and members.

Following Strategy Day, several Directors and staff met again in person to review the outcomes and planned key events for the remainder of the year.

2021 AGM and 2022 Board of Directors

At the 2021 AGM held on 21 October we successfully passed special resolutions to modify the Constitution and held an election for the four vacant Board positions. As a result of the voting, Andrew Stirling, Matthew Prouse and Simone Dixon were re-elected to the Board and Mike Behling was welcomed back as a Director. We wish to thank outgoing Directors Brad Stockman and Sreeni Pillamarri for their contributions to the Board over the last few years.

At the November Board Meeting, Marjukka Maki-Hokkonen and Michael Ross resigned from the Board due to other commitments. We thank both Marjukka and Michael for their efforts over the years and wish them all the best for the future. With two vacant positions made available, the Board invited Allen Knight from Taxlab and Belinda Stewart from Paypac to fill these positions for the next 12 months.

Contributions to Submissions

Over the past year, we have compiled 14 submissions to various government consultations. The majority of these submissions were focused on Critical Infrastructure, Consumer Data Right and Digital Identity.

For the Critical Infrastructure and Consumer Data Right submissions, we continued to raise the importance of recognising existing security standards including the OSF and SSAM to avoid overregulating DSPs.

More information about upcoming and past submissions can always be found on the policy page of our website.

Representation

Outside of the activities already mentioned in this report, DSPANZ also participated in the below working groups and meetings.

Strategic Working Group

The ATO Digital Service Provider Strategic Working Group (DSP SWG) met four times across the year with the final meeting being a combined one with the DSPANZ Board. This year Simon Foster took up the position of co-chair alongside Acting Assistant Commissioner Mark Stockwell.

The projects and streams of work covered in the SWG over the year included:
- Operational Security Framework review
- Modernising Business Registers and Director ID
- Your Future Your Super
- Single Touch Payroll Phase 2
- Sharing Economy
- eInvoicing
- Digital Services Gateway
- DSP Roadmap
- ATO data ethics principles
- Change management

The outcomes for each of the SWG meetings for 2021 are available through the [ATO's software developers website](#).

Peppol Agreements Revision Task Force

Simon Foster actively participated in the Agreement Revision Task Force which worked through three key projects: agreements, internal regulations and operational procedures. Recently the new agreements were voted on and passed by the Management Committee. They will come into effect from 1 July 2022.

COSBOA Member and Stakeholder Roundtables

COSBOA have continued to host their monthly member and stakeholder roundtables and we have had either Simon Foster or Matthew Prouse attending these on behalf of DSPANZ.

ATO and DSPANZ Board Meetings

Over the course of the year the ATO Executive and DSPANZ Board met four times. These meetings have allowed for the whole Board to be updated on current programs of work and provided us with the opportunity to raise any issues on behalf of our members.

Sub-Committees

eDelivery of Business

Sub-Committee Co-Chairs Simon Foster and Matt Lewis have continued hosting the monthly eInvoicing meetings which are now called the A-NZ Service Provider Community Meetings to align with the global OpenPeppol structure. Open to both members and non members interested in eInvoicing, these meetings have focused on discussing updates from OpenPeppol and the state of A-NZ Peppol eInvoicing. Over the year we had guest speakers Stu Ross (NZ MBIE), Perry Liolios (then ATO), Siraj Iqbal (Singapore IMDA) and BPAY come along to discuss eInvoicing adoption across New Zealand, Australia and Singapore as well as opportunities surrounding eInvoicing and payments.

Events

Another interrupted year, due to COVID, made it impossible to run our Annual Conference and continue to roll out state-based face to face events.

We were lucky enough to squeeze in one face to face event in Sydney featuring STP as the topic before various lockdowns occurred. However, we did not go into total hibernation during this time and managed to churn out 29 webinars plus a multitude of online member engagement meetings.

With the world coming to grips on living with COVID, we need to rethink a manageable way in which DSPANZ can provide our members with opportunities to share knowledge and network in a safe environment. This will be one of many topics of discussion at the upcoming DSPANZ Planning Day in February 2022.

Government and Stakeholder Relations

While 2021 has been a disruptive year, the Government and Stakeholder Relations Sub-Committee has met monthly throughout 2021 with a focus on:
- Increasing the profile of DSPANZ amongst key Government stakeholders

- Ensuring our members and the industry's view is reflected in our input to Government programs of working including STP Phase 2, Your Future Your Super, Modernising Business Registers (Australian Business Registry Services)
- Providing industry input into various Government consultations including Trusted Digital Identity Framework and Consumer Data Right.

As we move into 2022, our attention has moved to the forthcoming Federal election and engaging with political leadership on issues that matter to the DSPANZ membership.

Current members of the Sub-Committee include:
- Andrew Stirling - Tanda
- Angus Capel - Xero
- Belinda Stewart - Paypac
- Chris Denney - SuperChoice
- Colette Betts - MYOB
- Michael Ross - MessageXchange
- Simeon Duncan - Intuit
- Simon Foster - DSPANZ President
- Simone Dixon - ELMO Software

Modernisation of Payroll

The Modernisation of Payroll Sub-Committee has met several times this year to discuss issues such as Single Touch Payroll and wage and award compliance. In July the Sub-Committee kicked off regular STP Phase 2 meetings for members to discuss the deferral process, issues with development and communications surrounding phase 2. We have used these meetings as an opportunity to get feedback on the deferral process and the cost of STP so far to DSPs.

Through Andrew Stirling, this sub-committee has also been active in conversations with the Fair Work Commission and Attorney-General's Department on the MAP Database and award compliance respectively.

New Zealand

The New Zealand Sub-Committee was instrumental in the setting up of the New Zealand Digital Advisory Group (NZ DAG). Sub-Committee Chair Emma Dobson also Co-Chairs the DAG with IRD's Rogan Clarke.

Security Standards

Lead by Director Ian Gibson, the Security Standards Sub-Committee has focused on the following key initiatives over the past year:

- Responding to consultations on Digital Identity / Trusted Digital Identity Framework
- Review of the SSAM and Operational Security Framework and increased adoption of both standards
- Promoting the work undertaken by the Gateway Network Governance Body (GNGB) especially the security of the superannuation ecosystem
- Participating in the ACSC's Partner Programme
- Advocating for DSPANZ members' interest in the ATO's Cyber Security Stakeholder Group
- Responding to consultations on critical and non critical infrastructure, Consumer Data Right and eInvoicing

These key areas will continue to be important streams of work moving into 2022.

Current DSPANZ members participating in the Sub-Committee include:
- Colin McCririck - Tanda
- David Martin - Intuit
- Erika Villanueva - Assurance Lab
- Karen Lay-Brew - Individual
- Paul Wenham - Assurance Lab
- Rob Mitchell - Deputy

Small DSP Membership

After several month's discussion early in the year, the DSPANZ Membership Sub-Committee decided to split the committee structure into three parts with separate activities and reporting due to the diversity of approach required:
- Large DSPs
- Small DSPs
- Government

The Small DSP Membership Sub-Committee has focused on identifying as many DSPs as possible and acquiring contact details for a database of prospects. This process has been augmented by holding webinars on topics of current interest and inviting members and non-members to attend. We have developed a list of over 100 potential members.

The process of encouraging membership has begun and we expect this process to increase the number of SME members over the next 6-12 months. Recruitment activities include more webinars, contact via email and phone and opportunities to meet as restrictions ease. We are also providing offers of access to member facilities for limited periods prior to membership take-up to encourage involvement and commitment.

2021 Board of Directors and Office Bearers

President
Simon Foster
Xero

Vice President
Chris Denney
SuperChoice

Treasurer
Sreeni Pillamarri
SoftLabs

Secretary
Mike Behling
MYOB

Andrew Stirling
Tanda

Ann White
OZEDI

Brad Stockman
Ascender

Emma Dobson

Ian Gibson
ISG & Associates

Marjukka
Mäki-Hokkonen

Matthew Prouse
Xero

Michael Ross
MessageXchange

Simone Dixon
ELMO Software